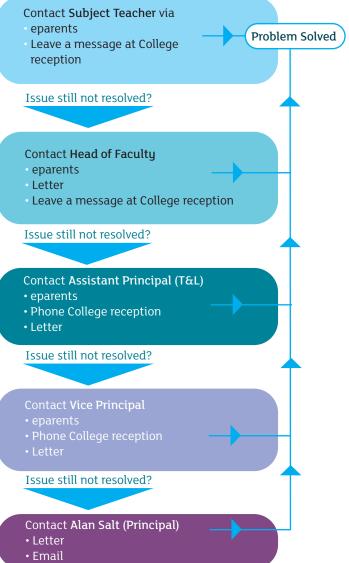
## **Communications Flowchart**

We want to ensure that your concern is resolved as quickly as possible, so getting to the right person is key. Here is how to do it . . .

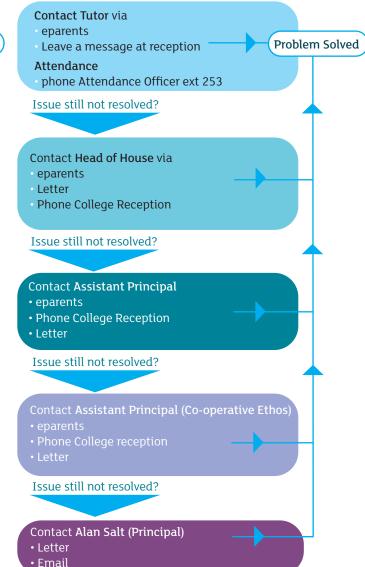
## **Teaching and Learning**

If your question is about the learning experience of your child or the progress they are making

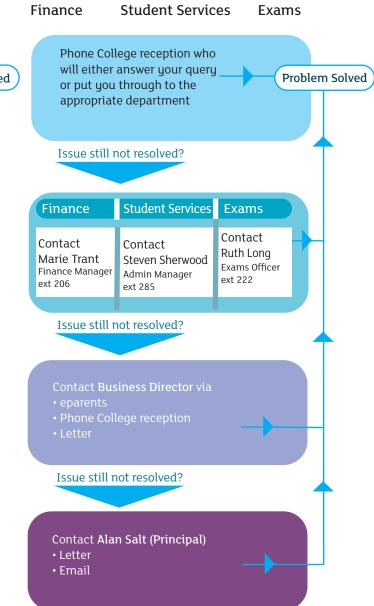


## Student Support & Well-being

If your concern is about your child's well-being or attendance



## Administrative



We hope that the issue has now been resolved. If not you can find the Formal Complaints Procedure on the College website.